

Tennis Policies Revision

Prepared by: Paul Barrus 9/12/12, updated 1/15/15

Dress Code and Etiquette

Proper tennis attire as defined by the Director of Tennis.

Regulation tennis shoes suitable for soft court play

No sleeveless shirts for men

No attire exposing the midriff for women

Proper tennis etiquette must be observed at all times. Specifically this includes:

Displaying good sportsmanship at all times

Treating members, guests, and staff with respect

Waiting until an active point is over and court time has expired for those using the court before you enter court

At the end of the reserved period, players must promptly relinquish their court to the next reserving player(s)

Keeping noise to a minimum when waiting for your session to begin

No racquet and or equipment abuse

Turning off cell phones and PDA's or silence them during play

Refraining from excessive noise and no profanity

Disposing of all trash before leaving courts

No smoking on or around courts at any time

No alcohol will be consumed by players during active play and no alcohol is permitted on the active playing surface when a match is underway. Any alcohol must be purchased from Sterling Oaks and may not be brought in from the outside.

Glass containers are not permitted within or around the playing area at any time

No bicycles, scooters, skateboards, golf carts, motorized vehicles, or pets are allowed on or around the tennis courts.

Court Reservations

Use of the tennis courts and facilities shall, at all times, be subject to the control of the Director of Tennis. The Director of Tennis shall determine the suitability of the tennis courts for play. Courts will be closed when necessary for maintenance operations or when dictated by safety considerations or by reason of adverse weather conditions.

The Director of Tennis is authorized to implement temporary rules as may be necessary during peak periods of play, tournaments, and club related social events.

Courts can be reserved 5 days in advance beginning at 7:45am, by phone only, until 9:00am. After 9:00am reservations may be made by phone or in person at the Pro Shop desk.

Call In Day

Monday
Tuesday
Wednesday
Thursday
Friday
Saturday
Sunday

Play Day

Friday
Saturday
Sunday
Monday
Tuesday
Wednesday
Thursday

One player from each court must check in at the pro shop prior to their scheduled court time or the court may be released to other players.

If the pro shop is closed during your expected playing time, you must still notify the pro shop by phone, phone message, or e-mail, of your match time, court you intend to use, and all players participating in the match. If a guest is participating, it is the responsibility of the sponsoring member to ensure that the guest fee is paid to the pro shop no later than the following day.

All players who fail to cancel their reservation a minimum of one hour prior to their scheduled court time may lose future reservation privileges.

For single court play (Singles or Doubles), a member will be limited to one court reservation during prime time (8:00am through 12:30pm). Another court may be reserved later in the day when available. For groups of members playing on more than one court, any member representing that group may reserve a maximum of three courts for the group. However, only two courts may be reserved in January, February, March & April or at the discretion of the Director of Tennis.

Courts may be reserved for a maximum of 90 minutes for either singles or doubles play.

Any resident homeowner may reserve a court for family usage after 12:30pm for the published nominal fee from the prevailing fee schedule if a court is available.

Guest policies

Guests may play 6 times during prime season (November-April) fee is \$10.

Guests may play 12 times during off season (May-October) fee is \$5.

Guests that are family members of tennis members may play up to 14 times during prime season as a paying guest at the prevailing rate.

The names of all guests coming from outside must be provided to the gatehouse.

Guests names must be given to the pro shop for registration and payment of guest fees, the sponsoring member is responsible for providing the notification and payment to the pro shop.

If the pro shop is closed, the member sponsoring the guest must provide the information along with the guest fee payment to the pro shop the following day.

Night Play

A limited number of courts will be available for night play. For night play, a light fee may be charged. Reservations for night play should be made in advance. Tennis members can obtain a key for court lights if their name is on the members list at the guardhouse. The key must be returned when play is done.

Ball Machine

The ball machine may be used at the discretion of the Director of Tennis. A \$10 fee will be charged for the use of the Club's ball machine. Reservations must be made in advance for usage.

Team Play

Members are encouraged to form and participate in organized tennis leagues.

All teams must comply with league rules and regulations.

USTA league teams must be comprised of 50% Sterling Oaks members and the team captain must be a Sterling Oaks member.

Non-members will be charged a team participation fee (\$50) for each league session and will play only in scheduled league matches (no other court time is permitted unless a guest fee is paid).

Preference should be given to Sterling Oaks members in the composition of teams and in actual league play.

Other interclub leagues (i.e. USPTA, CTA, Col-Lee) must be comprised of 100% Club members. League play will not start before 1PM.

Teams may book 2 courts for practice through the Tennis Director. Courts will be given on a first come first serve basis based on availability and other factors based on the discretion of the Tennis Director.

Captains Responsibilities

Captains are responsible to ensure all team members are members or are nonmembers that have paid the nonmember team fee of \$50.

Captains or their representatives must attend compulsory league meetings and obtain the appropriate paperwork for team registration.

Captains will furnish the tennis staff with a schedule of matches and a roster of players for their team.

Medical Leave

Medical Leave status will be granted to members with medical conditions that prevent them from tennis play. A valid doctor's letter may be required to support the medical condition. Members paying monthly will receive up to 90 days of medical leave one time per year, and their regular monthly billing will be suspended during the leave period. Members paying annually will receive up to 90 days of medical leave one time per year and they will receive an extended membership term equal to the leave duration. If the subject membership is a family membership, billing will be adjusted proportionally by credit when the member reinstates. For a single monthly membership, the director of tennis jointly with the tennis liaison to the board will determine any refund, credit, or adjustment for the medical leave.

Professional Instruction

Only the Tennis Director or Sterling Oaks employees approved by the Tennis Director are permitted to provide professional tennis instruction.

Membership and Fee Information

Membership information may be obtained in the general membership information handout which is available in the pro shop or on the Sterling Oaks website.

The official list of fees is also available in the pro shop or on the Sterling Oaks website.